

Quality consultation during a telemedicine visit

Faculty:

Haleema Yezdani

Ravikumar Modali

The presentation would be about how important it is to train physicians to provide quality consultation and how to do it. During a 5-10 minutes call, it gets only possible for a physician to come to a diagnosis if precision is exercised and a proper protocol is followed. The experts need to train the physicians in the same.

About Our Speakers:

1. Haleema Yezdani

Dr Haleema Yezdani is a general physician and diabetologist with 20 years of experience and 10 years of experience in telemedicine. She is one of the 50 future clinical leaders in telehealth recognised by HIMSS globally, the Ambassador of Telemedicine Today Karnataka India chapter and the Ambassador of Global telehealth exchange. She is also the director of BENFA health care program, through which she has started a free telemedicine helpline to help people in need. She is the director of women empowerment in the world peace organisation, Karnataka chapter. During covid waves, she volunteered with various groups like Project Stepone, ERT, mercy mission and many more and has tele triaged and treated more than 7000 covid patients on a pro bono basis. For this and her contribution to digital health or telemedicine, she has received around 15 awards so far. She is the Vice President of HIMSS India.

2. Ravikumar Modali

Dr. Ravikumar Modali is the Vice President, Clinical Services & Corporate Health Programs at Recoup Health Inc. Prior to this, he held office as Exec Committee & Board Advisory Member @ Indian Society of Lifestyle Medicine; Lead trainer @ Telemedicine Society of India and also as Director – Clinical Strategy, Knowurture Health Solutions and several health and wellness companies.

He is alumnus of the prestigious KEM hospital @ Mumbai, BITS, Pilani, Board certified in lifestyle medicine from IBLM, USA & certified physician coach from CCA, USA.

Apart from his hands-on expertise in the field of lifestyle medicine, he comes with a rich experience in medical analytics, medical treatment programs, disease remission plans, emergency response services, corporate/residential health benefit programs & health insurance benefit plan design. He was invited to review the Indian government's NPCDCS program for chronic disease management & has written 2 chapters in India's first academic book in health insurance. His prior experience involved Medical protocols for EMRI's 108 emergency response services, Medical networking for Health Insurance at TTK, Wellness

benefits for Vidal healthcare and several digital health start-ups like CallHealth, Connect-n-Heal among several others. His thought leadership is well recognised in the national think tank body of FICCI, QCI, TSI and ISLM.

His current interest areas include Health benefit programs, Lifestyle & Behavioural medicine, Digital therapeutics & Tele-Medicine. Dr. Ravi also mentors physicians & healthcare teams on adopting these new-age approaches in their medical practice.